# **Cleaning for the Financial Industry**

The Financial Industry serves a broad range of institutions and uses several distinctive devices that allow them to operate effectively. Our financial industry collection has cleaning products designed for check scanners, currency counters, ATMs, security access card readers, sensitive screens, and other devices to ensure operational efficiency and reduce downtime and maintenance costs.

A regular cleaning routine is the best way to increase both operational efficiency and the longevity of the equipment while reducing service calls. Based on the manufacturers' recommendations and customer feedback, we encourage the following best practices for optimal results:

# ATMs (deposit modules) ATMs Card Readers - Cleaning Cards

Clean at least once per week. Clean more frequently during periods of high usage (paydays, weekends, and holidays). Cleaning should be done more frequently, when devices are located in areas that are exposed to weather, dust, salt, sand or grease.

Dust, ink and debris can cloud the optical lens causing bad scans. This can make an automated system into a manual entry system increasing processing time, cost of operation and customer dissatisfaction.

### Dirty Device Symptoms:

- Increased downtime
- Transaction errors, rejections or failure
- Note or check jams
- Image issues

- Card rejection
- Reader error
- Repeated swipes







## Check Scanners (all models) - Cleaning Cards

Clean every 2000 scans or at least 3-4 times per month. Full Image Capture (FIC): Once per day or every other day.

Dust, ink and debris can cloud the optical lens causing bad scans. This can make an automated system into a manual entry system increasing processing time, cost of operation and customer dissatisfaction.

#### **Dirty Device Symptoms:**

- Poor print / image quality
- Misreads
- Failure to read







## **Currency Counters - Cleaning Cards**

Clean once per week. Clean more frequently after periods of high usage.

Money is extremely dirty and can cause misreads, counting inaccuracy and operational failure if not cleaned regularly. Failure to clean frequently can cause bill slippage, unbalanced ledgers and tally shortages.

#### **Dirty Device Symptoms:**

- Bill rejection
- Batch backups
- Inaccurate totals







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