

Cleaning for the Gaming Industry

With the growing popularity of destination casinos and gaming institutions, comes the increased demand for safe, clean and efficient equipment. Our Gaming Industry collection has the technical cleaning products designed for slot readers and validators, ticket printers, security access card readers, sensitive screens, and other devices to maintain operational efficiency and reduce maintenance costs. Operational efficiency makes everyone a winner.

A regular cleaning routine is the best way to increase both operational efficiency and the longevity of the equipment while reducing service calls. Based on the manufacturers' recommendations and customer feedback, we encourage the following best practices for optimal results:

Bill Acceptors & Currency Counters - Cleaning Cards

Clean each time you empty machine or at least twice per month.

Clean more frequently before and after periods of high use.

Money is exceptionally dirty and can cause device misreads, bill slippage, operational failure, loss of revenue, and extreme customer frustration. On Currency counters frequently can cause slippage, unbalanced ledgers and tally shortages.

Dirty Device Symptoms:

- Bill rejection
- Misreads / Walkaways
- Out of order signs
- Bill rejection
- Batch back-ups
- Inaccurate totals



Card Readers - Cleaning Cards

Clean once per week. Clean more frequently after periods of high usage.

Clean more frequently after periods of high use for both credit card and player tracking slots in areas prone to an abundance of dust, food and drink particles and ash.

Dirty Device Symptoms:

- Card rejection
- Reader error
- Repeated swipes



Thermal / Ticket Printers - Cleaning Swabs and Wipes

Clean with every media roll change or at least twice per month.

Clean more frequently after periods of high use.

Printers become dirty from "paper dust" and adhesives as well as environmental contaminants. Cards, wipes, swabs and pens clean the printhead and any build-up on the printer's rollers.

Dirty Device Symptoms:

- Paper jams
- Poor print and image quality
- Illegible winnings



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